Underwriters Laboratories





Your Partner in Safety

Implications of Commercial Product Insertion into the National Defense



Tom Castino, President and CEO,

Underwriters Laboratories Inc.

March 28th, 2001



The Bigger Picture



- What does it mean to the...
 - -DoD?
 - Industrial base?
 - Testing & evaluation sector?







What has been UL's Role?



- For 100+ years, UL has been a key architect of the U.S. product safety system
- Federal Government has relied on UL for 25 years
- MilSpec vs. UL Standards?
- DoD adoption of 164 UL Standards

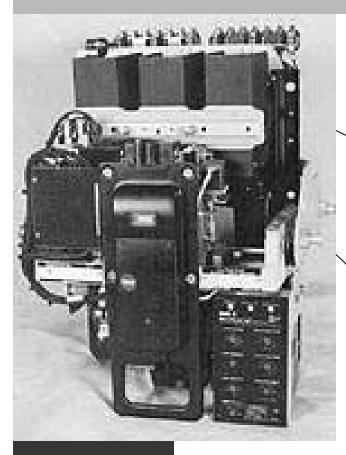
Five Product Category Standards



- 40% Electrical Construction Materials
- 22% Construction Materials; Industrial HVAC Equipment; Tanks & Accessories
- 21% Appliances; Tools; Test & Measuring Equipment; IT Equipment
- 9% Fire Protection & Suppression; Burglary Protection & Signaling Equipment
- 8% Test Method & Component

40% Electrical Construction Materials









22% Construction Materials: Industrial HVAC Equipment: Tanks and Accessories





21% Appliances: Tools: Test & Measurement Equipment: IT Equipment





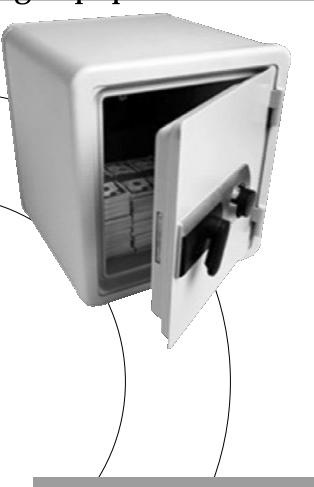




9% Fire/Suppression/Burglary
Protection:
Signaling Equipment



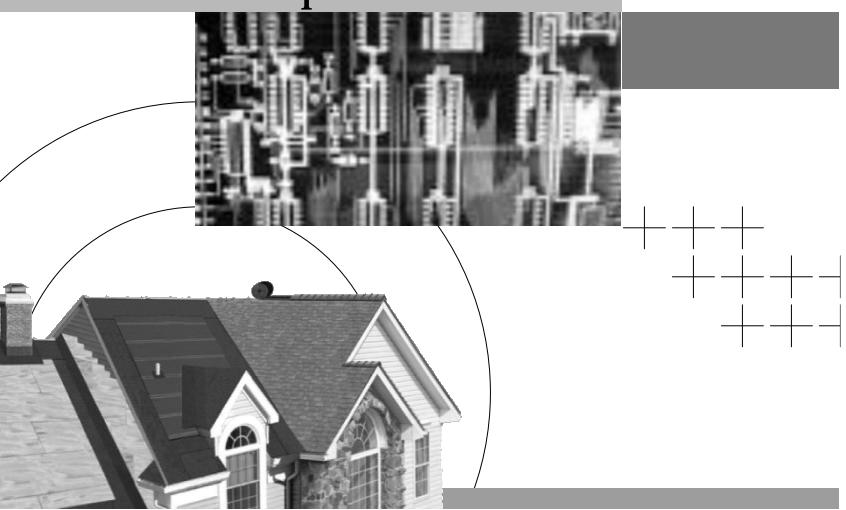






8% Test Method & Component





The Role of Safety



- A shared mission: UL and the National Defense
- Recent example:
- -UL and the NTSB (AFCI's) +++
- Future opportunities to work together
- Safety adds value
- Testing and evaluation an investment

The Implications, or... "The Rest of the Story"



"COTS Means Business!"

- Military reduces costs...manufacturers increase revenue...
- If you buy a product off-the-shelf it will meet all military applications, right?
- A gap exists one size does not fit all.
- UL's Standards Technical Panel



The Implications, or... "The Rest of the Story"



- GAO Report need for inventory
 - control
- Military is moving towards:
 - -Just-in-Time (JIT) distribution
 - International standards like ISO
 - Higher levels of accuracy

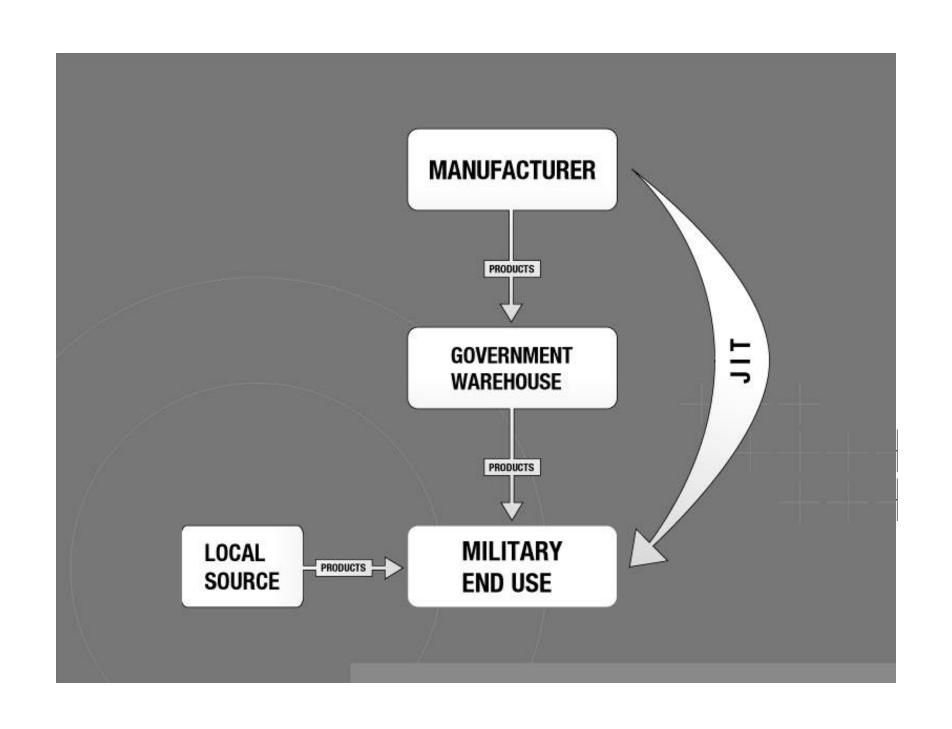
UL's Adjunct Services



"Related to, but Not Necessarily

Part of"

- QRS Quality Registration Services
- CITS Commercial Inspection and Testing Services
- Specialized Testing



Quality Registration Services (Laboratories Inc.®



- UL Leading ISO registrar
- **ISO's effectiveness tied with exact procurement** processes
- Manufacturer benefits: International market acceptance and fewer product returns
- Military benefits: More control over inventory = \$\$\$ savings
- Leveraged with JIT inventory



Quality Registration Services Standards



• ISO 9000: Quality mgmt. systems

• QS-9000: Automotive specific

• TE

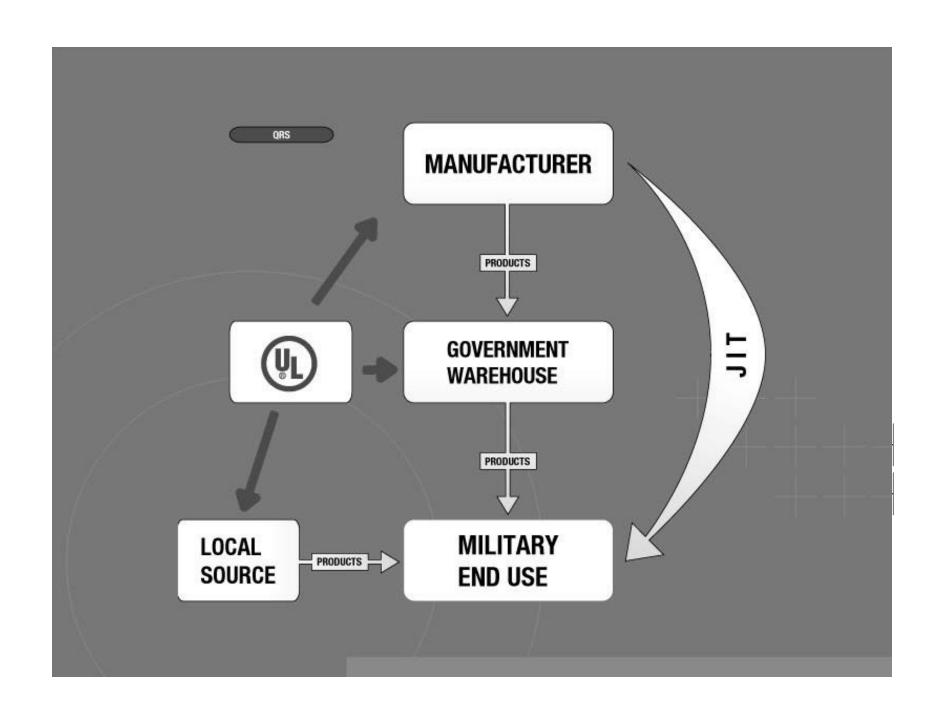
Supplement: Automotive parts

• ISO 14001: Environmental mgmt. systems

• AS 9000: Aerospace specific

• VDA: 6.1: Germany's automotive specific

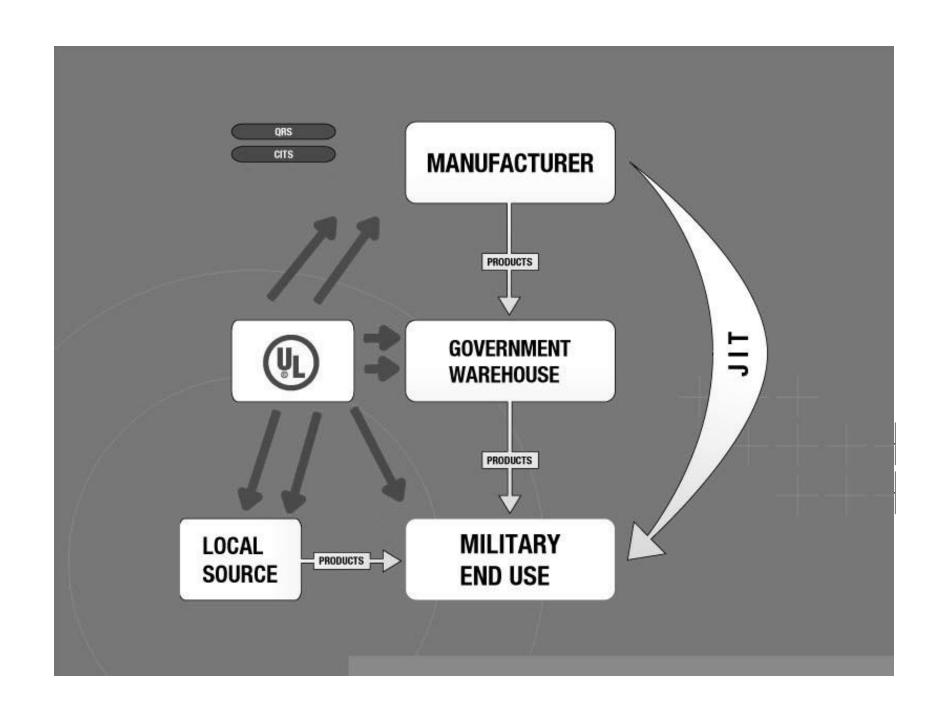
• TickIT: Information technology specific



Commercial Inspection and Testing Services



- Preshipment validation & verification
- Military current local sourcing practice
- Preshipment inspection color verification, external finish quality, lot quantity, thickness, label markings, model numbers, packaging, shipping addresses, bar code verification, the witnessing of performance tests, checking accessories and indoor/outdoor temperature, humidity, dust, and related conditions.
- CITS outside of UL's traditional scope
- DOD too \$\$\$ to send inspectors overseas
- UL global personnel 'on-the-ground'

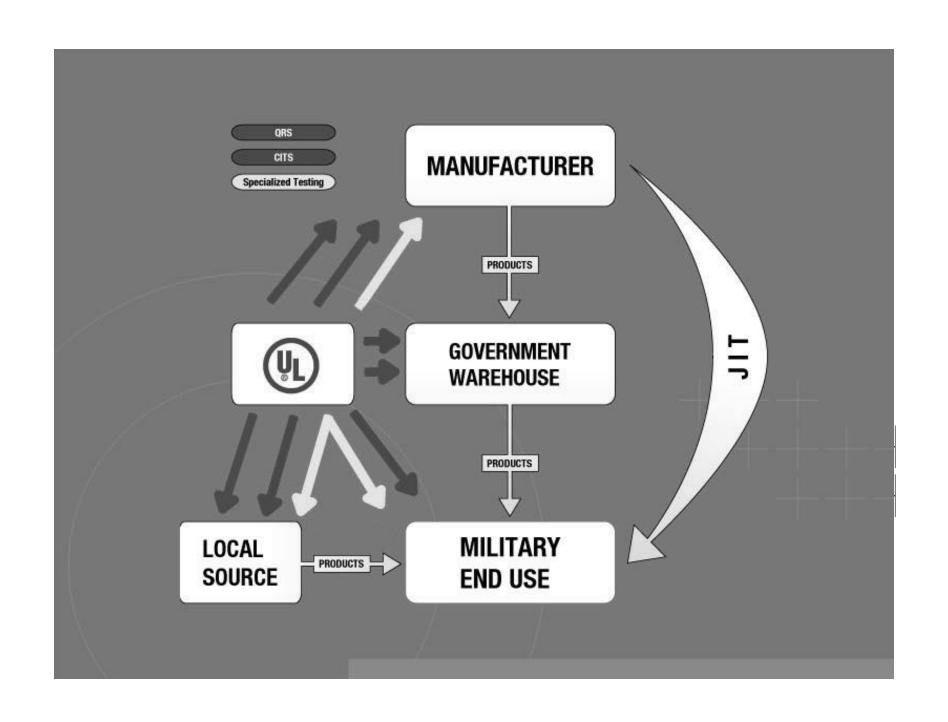


UL's Specialized Testing



"Site Needs Prevail"

- <u>Investigative</u> Toxic fumes? Toxic smoke?
- <u>Functionality</u> High humidity and temperatures? Sand storm?
- <u>Reliability</u> Longevity? Dependability? _____ Fast-acting?
- <u>High-Tech</u> **EMC** and Lasers



Laser and EMC Testing



- Fall under traditional UL services
- EMC locations worldwide international EMC Mark
- Laser testing customized needs
- Total safety resource www.ul.com



Stay Tuned!



- Two 'Big Picture' implications:
 - opportunities to work together
 - safety adds significant value
- The 'Rest of the Story':
 - military reducing \$\$ manufacturers increasing \$\$
 - one size does not fiţ all
 - distribution migrating to 'best practices'
- UL & National Defense

